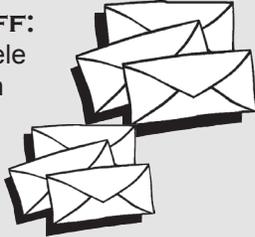


OSHKOSH POSTAL  
EMPLOYEES  
CREDIT UNION  
1012 W. 20TH ST.  
OSHKOSH, WI  
54902-6618  
920-233-3117

STAFF:  
Michele  
Helen  
Gail  
Heidi



WE'RE YOUR  
24/7 CU!

OPECU  
88 Years  
Est. 1930

**OFFICE & DRIVE-UP:**

9 a.m.-5 p.m.  
Mondays-Thursdays  
& 8 a.m.-5 p.m. Fridays

**AUDIO:**

1-800-968-8789

**VB (On-Line)**

www.opecu.com  
Click on the green button!

**E-MAIL:**

opecu2@gmail.com

**MACCARD:**

Anytime/Most anywhere

**KEEP US INFORMED  
OF ADDRESS CHANGES**

A \$5 service fee is applied for  
any returned mail we receive.



**OFFICE WILL BE CLOSED:**

JULY 4: Independence Day

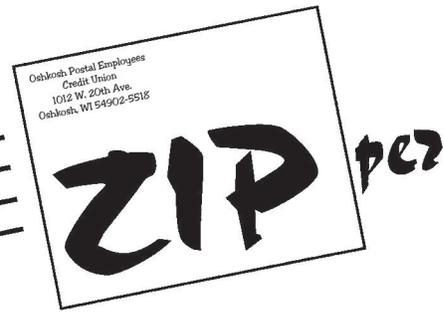
SEPT. 2: Labor Day

OCT. 14: Columbus Day



July 2019

The



## Browser-VB problem? We've got it covered

This past quarter we had so many calls from members. Maybe you were one of them. You were not able to get into Virtual Branch when just weeks before you could.

WHAT'S GOING ON?

Your computer had an upgrade!

Maybe you did not order the upgrade, maybe it was a Microsoft upgrade that you didn't even know about. But ... no worries, we can help!

The biggest problem? When a member goes to our website (opecu.com) and clicks on the green button that says "Virtual Branch," a disclaimer pops up: "You are leaving the OPECU site, etc." Then you are back to the front page of the website.

WHAT!?

Here's what happened: The upgrade added more security to your settings or adjusted settings to contain more security.

Let's walk through the process to get back into VB by looking at two browsers: Internet Explorer and Google Chrome.

**Internet Explorer.** Click on the IE icon. Look for the Tool symbol at the top right corner of the screen – it looks like a gear. Newer versions of Microsoft may even have three vertical dots, etc.

Click on the Tool symbol and go to Internet Options. This box will come up in the General Tab with Security, Privacy, Content, etc., across the top. Click on Privacy. There is information about "Cookies" and a line for "Pop Up Blocker." Move the slider until it reads: "Allow all cookies." Make sure the Pop Up Blocker is NOT turned on nor checked. **These** are the securities that will prevent you from moving from our web page to our Virtual Branch site page.

Now go to the VB site. (**TIP:** Bookmark the VB site page. That way, if our website is down, you can still get to the VB site.)

**Google Chrome:** Click on the Chrome icon. At the very top on the right side are

### A message from your CU president

three vertical dots. Click on the dots and go to Settings. Scroll to the bottom and it should say "Advanced" with a small arrow pointing down. Click on the arrow. This will open up several boxes but the one you want says Privacy and Security.

Within that box near the bottom is a "Site Settings" with an arrow pointing to the right. Click on this arrow. Under "Permissions," you will see "Cookies." Again there is an arrow pointing to the right. Click that arrow. Make sure the "Allow" button is highlighted and the others off.

When you go back to the Permissions box by clicking the back arrow at the top left, you will see that it says something like "allow all cookies."

In that same Permissions box, about eight down, is "Pop-ups." Again there is an arrow pointing to the right. Click that and you have two choices: Allow or Block. Move the button until it says Allow.

As you can see you can block or allow specific sites as you want. This is true of all browsers: Internet Explorer, Google Chrome, Safari, etc. This pop-up thing allows you to go to a site and to look into that site. Every time you move from the front page of a website to something within – that is a pop-up. If you block them, you can only look at the front page.

We find it easier to allow all and have no blocks to begin with. Then we add the blocked sites as needed -- for example, if you have others using your computer.

Microsoft, with its last upgrade, made some security decisions for you and put out the blockers and allowed medium

*Continued on page 2*

# LOANS

for all seasons and reasons

- July - Let's Make a Deal
- August - Back to School
- September - Blue Moon
- October - Spooktacular Loan

Contact an OPECU financial representative today!

## Browser problems ...

Continued from page 1

cookies. (If you go to the Microsoft site, you can read all about it.)

Not being a techy, I cannot say this will prevent these security features from returning. I do know that by doing these two things, you will be able to get to our Virtual Branch site from the web page.

**One last thing:** If you are having trouble getting into your account and have forgotten your security code (password), DO NOT CLICK THE FORGOTTEN PASSWORD - it does not seem to be hooked up to anything.

Instead, call us during working hours, no later than 4:30 p.m. Monday through Thursday and 4:00 p.m. Friday, and we will give you a temporary security code.

If you no longer want to use Virtual Branch, PLEASE let us know. We will close your account on there and save you the \$5-per-month fee non-user fee you may be paying each month.

We hope you enjoy this service and see the value of being able to know your account balances. You also have this convenience on the go with Mobile Money/Mobiliti on your phone.



Several young members mark their birthdays during the third quarter. Special OPECU birthday wishes go out to each of them.

They are:

**July:** Allyson, Leland, Mason, Jaysen, Gavin, Abigail

**August:** Hailey, Nicholas, Mason, Emma

**September:** Shayla, Jackson, Avah, Sophie, Branden

**Don't forget: Credit Union Day at Miller Stadium  
1:10 p.m. July 14, 2019**

## Fun came in pairs for 88th meeting at Primo's, Oshkosh

Oshkosh Postal Employees Credit Union's 88th Annual Meeting was held at Primo's in Oshkosh under the theme "A Great Pair: OPECU and You."

And there was lots of "pairs" to give away for door prizes. Members got nuts and candy, apples and oranges, wine and cheese, movie tickets and popcorn.

Double the fun!

We hope you will attend next year.

OPECU sells candy bars for \$1 to benefit local charities.

The charities include the Christine Anne Center, Children's Miracle Network, Oshkosh Pantry, Oshkosh Area Humane Society, Senior Center, Father Carr's Place 2B, Salvation Army, and Day by Day Warming Shelter.

If your favorite charity is not listed and is local, let us know. We may be able to add them to the list.

The Children's Miracle Network is the #1 charity of Wisconsin Credit Unions. We have made the Day By Day Warming Shelter our own #2.

OPECU members are generous and enjoy giving to all of the above named charities. Thank you to those who have contributed in the past. YOU are the ones that make this happen.

We will not be selling tickets this year for Wisconsin Dells or Six Flags.

Demand has not kept up with the cost and it has taken summer a long time to get here.

However, we are providing a link to a savings coupon you can print and bring along to Noah's Ark and other Wisconsin Dells attractions. Enjoy the savings available.

You can find it here:

[www.passporttosavings.com/2019coupon](http://www.passporttosavings.com/2019coupon)

Congratulations to the winners of OPECU's Easter Contest.

Grace and Amanda won gift cards and Kyler, Gary and Mason won jelly beans.